



THE DIRECTORS, MANAGEMENT AND STAFF OF HYDRAULIC ENGINEERING REPAIR SERVICES IRREVOCABLY COMMIT THEMSELVES TO QUALITY WHICH WILL ASSURE ITS CUSTOMERS THAT ALL GOODS AND SERVICES WILL BE PROVIDED USING THE BEST AVAILABLE MATERIALS, LABOUR AND TECHNIQUE SO AS TO PRODUCE THE MOST COST EFFECTIVE FIT FOR PURPOSE PRODUCTS AND SERVICE IN A TIMEOUS MANNER.

FURTHERMORE THAT THESE IDEALS WILL BE MAINTAINED BY THE CONTINUOUS TRAINING OF ITS STAFF AND EVALUATION OF EQUIPMENT, MATERIALS, TECHNIQUES AND STANDARDS AGAINST WHICH THE QUALITY IS MEASURED WITH REGULAR AUDITS, STATISTICAL ANALYSIS AND THE NECESSARY ACTION REQUIRED.

